Agents Secure Mail

Securing communications between your systems and your agents

Insurance Carriers:

- **Is the paper trail to your agents weighing you down?**

- **Do you send sensitive information on policies, commissions and rating changes via email?**

- **Are you worried the files you are sending simply aren't secure enough?**

As an insurance carrier you need to communicate volumes of sensitive information to your agents on a daily basis. There are policies that need renewing, commissions owed, rating changes, special offers and so much more, all information that requires an appropriate level of security - regular email just won't do!

You need a system you can trust.
One that will insure the information you send arrives immediately, Securely, directly to the person it was intended for and has all the right permissions.

Introducing InfoBay ASM
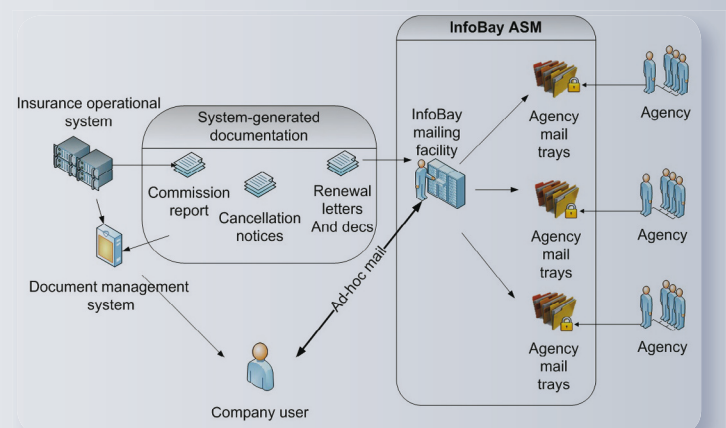### Agents Secure Mail Solution

Infobay ASM allows insurance carriers to share sensitive information with their agents, by creating a direct and easily accessible channel of communication between the back-office systems and the agents. InfoBay ASM maintains the same strict level of security enforced within the local network, when dealing with associates on the outside.

How It Works

InfoBay ASM securely transfers electronic information from the insurance carrier's operational systems (Policy admin, Claims, Billing, ERP, CRM, BI, archive) within the network, to independent agents.

Rather than sending the information and loosing track of its future activities (forwarded, copied, edited, etc.), InfoBay ASM lets insurance carriers publish the data in the agent's mailbox - in organized topic-related directories. while leaving control over the documents in the insurance carriers' hands.

All user activities are monitored to enforce user limitations (view, download, forward etc.) and provide the organization with 'proof of delivery' as well as a detailed audit trail.

Features:	Benefits:
Information (emails) are not sent to agents, rather they are published in a private channel	Full control over the published material and ability to reverse any action
Direct connection from the company's operational systems to the agents	No manual work required. All batch processes (renewals and month-end activities) are automatically routed sent to the agents
Full control and audit trail	Enables viewing history and complete access to documents
Information and data cannot be forwarded or downloaded (optional)	Assures information published to agents will not 'leak' out
All information and data sent through the system is encrypted and stored locally	Information cannot be pulled out of the system, even in cases of a physical breach

Other InfoBay applications:

InfoBay SSM
Suppliers Secure Mail
Managing & securing communications with claims related service providers

InfoBay CSM
Customers Secure Mail
Secured & verified communication with customers

About comtec

Comtec was established over 30 years ago and has a proven success and track record delivering dozens of solutions to leading global clients in the US and Europe.
Comtec is part of the largest IT group in Israel - Malam Team Group

Comtec's vision is to provide strategic insurance software solutions and services to the Insurance Industry, while maintaining close relations with their target markets.
With a focus on excellence and integrity, Comtec operates in the best interests of its clients and pride itself on their innovative TIS (Total Insurance System) an end-to-end solution for insurance carriers and InfoBay, a leading secured communication management system.
Comtec's insurance software has been endorsed by leading industry analysts and enjoys a large loyal customer base.

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